Hanging up

DISGRUNTLED mobile phone users switching providers have saved more than $600 million in the past year, according to a report.

But more waste an average of $300 a year through “mobile inertia”, the study by Macquarie University estimates.

Despite one in four users being unhappy, only 16 per cent changed companies last year.

The survey of 1600 found poor coverage, service and plans were the main reasons for switching.